

# TICKETS

## EXPLANATION OF THE SCOPE OF SERVICES

### TICKET SALES START IN MAY 2025

	Full ticket	Networking ticket
Access to ICR® scientific conference	✓	✗
Access to Women@refractories conference	✓	✓
Access to Poster session and poster award	✓	✓
Access to Opening ceremony with keynote speeches (17 September 2025, 10 AM)	✓	✓
Access to ICR® trade fair (17 September 2025, opening from 12 PM and 18 September 2025, opening from 9 AM)	✓	✓
Two Lunches	✓	✓
Social event „ON FIRE“	✓	✓
Ticket fee	799 €	249 €
Early Bird ticket fee until 15 July	559 €	249 €
Students	249 €	

**Members of DFFI:** Attendees from companies that are direct members of DFFI (Deutsche Feuerfest-Industrie e. V.) receive 10 % discount on all ticket fees. Please use the discount code DFFI10 during the booking process. Only the place of business/operation listed as member of DFFI is eligible for the discount. If your company or its place of business/operation is not listed yet, become a member of DFFI!

**Students:** Only students can buy the corresponding ticket. After making the reservation, you must send us a document by email that proves your student status. If we can find a sponsor as part of the „Young Professionals“ initiative, students can apply to the sponsor for a free ticket. If you decide to do so, your recorded data (name and E-Mail address) will be forwarded to the sponsor. The students will then receive their ticket free of charge at the sponsor booth or hospitality room in Aachen.

**Cancellation policy:** For cancellations made by participants before and on 31st July 2025 a 30 % service fee will be charged and 70 % of the ticket fee will be refunded. No refund is possible for cancellations received on and after 1st August 2025. It is however possible to transfer the registration to another person free of charge until 7 days before the event.

**Reservation policy:** The organizer reserves the right to postpone, curtail, close temporarily or completely, or to cancel the event at his convenience. Should the organizer not be able to hold the event as a result of unforeseen circumstances, the participants shall be informed immediately. **Should the organizer cancel or curtail the event, participants are entitled to a full refund of payments made for the ticket fee**, while any further claims are excluded.